

**C. A. Munro Limited**  
**RMA Request Form**

**AUTHORIZED RMA #**

**OFFICE USE ONLY**

**\*\*\*\*\*This form must be filled out completely and accurately before an RMA will be considered\*\*\*\*\***

DEALER NAME	<input type="text"/>	DATE	<input type="text"/>
DEALER ADDRESS	<input type="text"/>	PHONE	<input type="text"/>
	<input type="text"/>	FAX	<input type="text"/>
	<input type="text"/>		
MODEL NO. WITH DESCRIPTION	<input type="text"/>	QUANTITY	<input type="text"/>
	<input type="text"/>		

PURCHASE DATE FROM C.A. MUNRO LTD.	<input type="text"/>	WAS PRODUCT <i>EVER</i> IN A CUSTOMER HOME?	<input type="text"/>
C.A. MUNRO LIMITED INVOICE #	<input type="text"/>		
REPLACEMENT REQUIRED	<input type="text"/>	<b>IF YES, A COPY CUSTOMER BILL OF SALE MUST BE PROVIDED</b>	

DESCRIPTION OF MANUFACTURERS WARRANTY DEFECT  
*(As much detail as possible)*

**DEALER MUST PROVIDE SIGNATURE AND DATE INDICATING THAT THE DEALER HAS READ AND UNDERSTANDS THE FOLLOWING RETURN GUIDELINES PRIOR TO AUTHORIZATION # BEING ISSUED**

**RETURN GUIDELINES**

1. A copy of this RMA must accompany returned product.
2. We reserve the right to return product to the dealer at the dealers expense if it is determined the problem with the product is not warranty related.
3. PRODUCT MUST BE PACKAGED PROPERLY WITH ORIGINAL PACKAGING OR CREDIT WILL NOT BE ISSUED!
4. We reserve the right to fix product if reparable.
5. This RMA expires 30 days from authorization date.
6. We reserve the right to send replacement parts if available.
7. Pictures are required. Both pictures of the defect and of the whole item!

**RETURN ADDRESS**

RETURN PRODUCT TO ADDRESS BELOW  
**50 INDUSTRIAL DRIVE**  
**SAINT JOHN NB**  
**E2R 1A4**



**SIGNATURE:**  **PRINT:**  **DATE:**

<b>OFFICE USE ONLY</b>	RETURN FOR INSPECTION	Y <input type="checkbox"/>	N <input type="checkbox"/>
RETURN AUTHORIZED	Y <input type="checkbox"/>	N <input type="checkbox"/>	
DATE	<input type="text"/>		
AUTHORIZED BY:	<input type="text"/>		
	RETURN FOR REPAIR	Y <input type="checkbox"/>	N <input type="checkbox"/>
	RETURN VIA	<input type="text"/>	
	<b>IF A DIFFERENT CARRIER OTHER THAN NAMED ABOVE IS USED, THE DEALER WILL BE CHARGED BACK THE DIFFERENCE IN FREIGHT</b>		